

CIPSA/PI Indirect Category Indexes and Benchmarking Reports

Temporary Staff

General Market Comment:

- The Australian temporary staff market is serviced by hundreds of suppliers with wide variability in fees charged.
- A key pre-requisite for CIPSA/PI benchmarking was to harmonise the position classifications so that like-for-like comparisons could be made.
- Some arrangements include multiple agency fees that add up to a considerable portion of total staff expense.
- Potential saving opportunities of 5-14% of total spend have been identified for members to-date.

Temp Staff Total Hourly Fee Spreads (examples)

Category	Position	Skill & Experience	Region	Variance High/Low (%)
Admin	Office Support	Level 3	NSW	61
Admin	Team Assistant	Level 3	SA	54
Admin	Switchboard Operator	Level 3	NSW	50
Admin	Database Administrator	Level 5	VIC	195
Finance	General	Level 3	VIC	57
Sales	Retail Sales Consultant	Level 3	NSW	72

For further information, please contact Purchasing Index.